



**9:00 AM – 4:00 PM**

**Room Trinity 2**

**ACR Elder Decision Making and Conflict Resolution Section's  
Elder Mediation Full Day Workshop**

Do you mediate disputes with older adult participants? Is this an area of mediation that you are interested in? If so, this workshop is for you. The day begins with an introduction to mediation for those who are new to the field, and proceeds to discussion and presentations on a wide range of topics essential to elder mediation practice. This includes a panel of presenters who have established successful businesses on the topic of building a successful elder mediation business. Other topics covered during the day include "Dementia and Mediation", "Strategies for Dealing with Complex Ethical Issues" and much more. Time is built into the day participant discussion with the opportunity to network with other elder mediators. Attendees will be invited to join Elder Mediation Section Members for a social event at the end of the day, at a "no host dinner" at a nearby restaurant.

**TOPIC I: INTRODUCTION TO ELDER MEDIATION PRACTICE**

**9:00 – 9:30 AM      The 'Who and What' of Elder Mediation: An Introduction to Elder Mediation**

This session is comprised of a short introduction to the day and a brief presentation with an overview of the elder mediation field. Presenter: Joan Braun

**9:30 - 10:30 AM      The Elder Mediation Kaleidoscope: A Snapshot of Exciting New Programs and Approaches**

Elder Mediation is a broad field. Mediators working in this area carry out their practice in various settings and work to resolve a wide range of issues. The panelists in this workshop present a snapshot of elder mediation in four different contexts, and reveal opportunities and challenges in each of these settings, which include: long-term care, private practice, elder-caring coordination and fiduciary contexts. Presenters: Bruce Kravitz, Sue Bronson, Resa Eisen and Claudia Powell

**10:30 – 11:00 AM Break**

## **TOPIC II: UNIQUE CHALLENGES IN ELDER MEDIATION**

### **11:00 – 11:45 AM Dementia in the Context of Mediation**

Mediators who work with older adults will inevitably work with families and elders where dementia or an undiagnosed cognitive deficit is present. The specific impact of dementia on the cognition of the person affected varies, depending on the type of dementia. This workshop includes an overview of illnesses causing dementia, information about how dementia negatively impacts functioning, and practice tips for mediating in cases where the older adult has dementia. Presenter: DeLila Bergan.

### **11:45 – 12:45 PM Elder Abuse in the Context of Mediation**

Mediators who work with older adults will encounter situations where elder abuse is present or where it is alleged. This workshop provides information about best practices that apply in these situations. The workshop includes information about legal frameworks and ethical obligations, as well as practice tips about interviewing, screening and responding to disclosures of abuse. Presenters: Joan Braun and Jennifer Wright.

**12:45-2:15 PM Lunch**

## **TOPIC III: BUILDING A MEDIATION PRACTICE**

### **2:15- 3:30 PM Creating and Developing a Successful Elder Mediation Practice**

This workshop, moderated by Bruce Kravitz, is practical in focus. The presenters, who are successful elder mediators, provide insights about how to build a successful elder mediation practice. Based on their own experience, presenters will describe what has worked, and what hasn't, and will offer suggestions that will be useful to all mediators interested in starting or building a flourishing practice. Presenters include: Crystal Thorpe, Sue Bronson, Kimberly Best and Bruce Kravitz.

**3:30 - 4:00 PM Break**

### **4:00 – 5:00 PM Strategies for Dealing with Complicated Ethical Challenges”**

Ethical issues often arise in elder mediation, which are often quite complex and challenging. This workshop provides an opportunity to explore ethical dilemmas in a fun format. The workshop facilitators will present scenarios based on actual client issues. Attendees will have an opportunity to vote anonymously and to discuss group answers and the scenarios. The workshop will include an opportunity to share ethical challenges

from your own practice and to get group feedback. Facilitators: DeLila Bergan and Lora Barret.