Pre-Conference Activities

**Sunday, October 8, 2017**

2:00 PM – 6:00 PM  
NFCM Board of Directors Meeting

4:00 PM – 8:00 PM  
ACR Board of Directors Meeting

**Monday, October 9, 2017**

8:00 AM – 6:00 PM  
NFCM Board of Directors Meeting

8:00 AM – 8:00 PM  
ACR Board of Directors Meeting

**Tuesday, October 10, 2017**

8:00 AM – 12:00 PM  
NFCM Board of Directors Meeting

8:00 AM – 6:00 PM  
ACR Board of Directors Meeting

3:00 PM – 6:00 PM  
ACR Leadership Council Meeting

4:00 PM – 7:00 PM  
Attendee Check-In
Wednesday, October 11, 2017

Conference Activities

Room: Trinity Ballroom
8:00 AM – 9:00 AM  Continental Breakfast

Room: Trinity Gallery
8:00 AM – 5:00 PM  Attendee Check-in

9:00 AM – 5:00 PM  All Day Sessions
(all participants will take breaks and lunch at the times indicated)

Room: Off-Site - Ismaili Jamatkhana and Center
Restoring Community Day Presented by the Community Mediation and
Restorative Practice Section

Room: Trinity 1
ACR’s Environment and Public Policy Section

Room: Trinity 2
ACR’s Eldercare and Decision Making Section

Room: Trinity 3
ACR’s Workplace-Ombuds Section

Room: Elm
Professional Success in ADR: How Do I Get There from Here?
Tammy Lenski  Cinnie Noble

9:00 AM – 10:30 AM  Morning 90 Minute Sessions

Room: Trinity 8
Emotional and Social Intelligence in Conflict Resolution
Stephen C. Lepley
Room: Maple
**Conflict Resolution in the Context of American Professionalism**
Richard Barbieri

Room: Pecan
**It Doesn’t Add Up**
Loretta L. Higgins

Room: Trinity 6
**Constructive Conflict Engagement through Reframing & Building Sustainable Relationship**
Tzofnat Peleg Baker

Room: Trinity 7
**Commercial Arbitration-Mediation**
Anne Ashby

Room: Trinity Gallery
10:00 AM – 5:00 PM   Exhibit Program Opens

11:00 AM – 12:30 AM   Mid-Morning 90 Minute Sessions

Room: Trinity 8
**Getting Kids to School - How to Start or Strengthen an Attendance Mediation Program**
Teresa P. Cusma       Tammy Kosier

Room: Maple
**Online Dispute Resolution: Is There a Path to Ethical Requirements?**
Jill Handley
The Business of Mediation and Arbitration: Professionals Make Money
Barbara Sunderland Manousso  Melissa McApline

Engage with your Cultural side: Cultural Intelligence
Michele A. L. Villagran

Investing and Professionalizing Mediators in Sub-Saharan Africa
Daniel Njoroge Karanja

Conference Lunch, Business Meeting and Award Presentations
2:30 P.M. – 3:30 P.M.

General Session

Section Activities & Group Gatherings

Attendee Check-In

Continental Breakfast
Room: Trinity Ballroom
8:00 AM – 10:00 AM  Professionalizing Your Profession

Room: Trinity Gallery
10:00 AM – 5:00 PM  Exhibit Program Opens

10:30 AM – 12:00 AM  Morning 90 Minute Sessions

Room: Live
Practicing What We Preach: Assessing Competencies in Professional Conflict Resolution Practice
Gloria Rhodes    Mara Schoney

Room: Trinity 6
Screening for Success: Should They be in the Room Together?
Christy Cumberlander Walker    Marya Kolman

Room: Elm
When Conflict Hits Home: How Conflict Professionals Deal with Conflict in Their Personal Lives
Tara Fishler    Shelia Sproule

Room: Red
Changing the Culture--Organizational Development or Proactive Conflict Management?
Sandra Moore

Room: Trinity 8
Quantitative Research Results: Impact of Mediation in Criminal Misdemeanor Cases
Lorig Charkoudian

Room: Dogwood
Tharu Indigenous Conflict Resolution Model: A Case Study of Tharu Community of Nepal
Narayan Khadka

Room: Pin

The Impact of Technology on ADR Ethics and Practice
Daniel Rainey, Leah Wing, Jeffrey Aresty

Room: Mesquite

WRITER'S WORKSHOP: GETTING PUBLISHED IN ADR/CR
Susan S. Raines

Room: Pecan

Legal, Ethical and Risk Management Considerations in Interdisciplinary Dispute Resolution Practice Arrangements
Lisa Renee Pomerantz

Room: Trinity 7

The Nine Hallmarks of Community Mediation as Professional Guideposts
D.G. Mawn

Room: Maple

Presentation by the Marvin Johnson 2017 Award Recipient

Room: Trinity Ballroom & Various Rooms
12:00 PM – 1:45 PM

Conference Lunch and Various ACR Section Activities

2:00 PM – 3:30 PM

Afternoon 90 Minute Sessions

Room: Mesquite
Finding the Hidden Gem: Evolving Your Job Search
Tracy King       Sarah Kaufman       David Smith

Room: Pecan
Why we Stay: an Inside Look at Domestic Violence
Katie Cullen

Room: Trinity 8
Ethical Principles: A Cross-Section Discussion
Sarah Miller Espinosa       Jeffrey Cohen

Room: Elm
Workplace Mediation: Transforming People and Relationships
Janet Schmidt

Room: Pin
Shaqeyso
Dave Farthing

Room: Trinity 7
Profession and/or Movement: How Do We Promote Deep Cultural Change
Around Conflict Engagement?
Jayne Seminare Docherty

Room: Red
Elder Mediation Story Swap
Chrystal Thorpe

Room: Trinity 6
Diversity & Inclusion
Erricka Bridgeford
Room: Dogwood
**The Mindful Practitioner**
Rachel Wohl

Room: Live
**Special Edition: The Texas Conflict Coach Blog Talk Radio**
Patties Porter

Room: Maple
**What We Don’t Know Will Hurt Us: Recommitting Research**
Tricia Jones  Susan Raines  Bryan Hanson  Merri Hanson

Room: Trinity Ballroom
4:00 PM – 5:30 PM  **Voices of Excellence**

Room: Trinity Ballroom
5:30 PM – 7:30 PM  **2017 Raffle and Reception**

**Friday, October 13, 2017**

9:00 AM – 12:00 PM  **3 Hour Session**

Room: Pecan
**Domestic Violence Issues in Family-Focused Mediation**
Rachel Perry  Mike Maday

9:00 AM – 10:30 AM  **Morning 90 Minute Sessions**
Model Standards Give Professional Character to Mediation
Terry Wheeler Sharon Press

Solutions for High Conflict Families: Eldercaring Coordination Research Results
Sue Bronson Linda Fieldstone

Around the World in 80 Ways: Ethics and Culture in Mediation
Trip Barthel Shamil Fattakhov

Online Dispute Resolution and the Future of Consumer Protection
Colin Rule Amy Schmitz

Integrating Social Justice-Based Conflict Resolution into Higher Education Settings: Faculty, Staff, and Student Professional Development Through Mediation Training
Nancy T. Watson Kenita S. Rogers

Conflict De-escalation in Emergency Medicine
Paul Charlton Ryan Nichols

Can Volunteer Conflict Resolver Function Effectively
Alan Gross

Room: Trinity Gallery
10:00 AM – 4:00 PM  
**Exhibit Program Opens**

11:00 AM – 12:30 AM  
**Mid-Morning 90 Minute Sessions**

Room: Live
**Institutionalizing Ombuds Practice in Higher Education: Embracing Conflict Resolution as a Means for Institutional Growth**  
Julia Heck   Sean Woolf

Room: Trinity 6
**Navigating the First Year of Ombuds Practice**  
Laurelyn Irving   Julie Weber   Delicia Perdue   Dawn Bedivy

Room: Trinity 8
**Engaging Difficult Histories: Commemorations as Opportunities to Hear Marginalized Stories**  
Tamra Pearson d’Estrée

Room: Dogwood
**App-Assisted Family Mediation: Ethical Issues and Responses**  
Allan Barsky

Room: Maple
**To BS or Not To BS. Is That The Question?**  
Emmett Ward   Jonathan Rosenthal   Gretchen Kainz

Room: Trinity 7
**What Does Mediation Teach Us About How People Can Manage Conflicts on Their Own?**  
Joseph P. Folger

Room: Elm
**Our Brain: Owner’s Manual**  
Jennifer Kresge
Room: Pin
Who Defines Our Profession - Us or the Public?
John Kenyon

Room: Trinity Ballroom
12:34 PM – 2:30 PM
Presidential Luncheon – Award presentations and a new president is installed.

2:45 PM – 4:45 PM
2 Hour Sessions
Room: Live
The Intersection of Dispute Resolution and Civic Leadership in the Midst of Civil Unrest: Testing a Table-top Exercise for Civic Leaders
William "Bill" Froehlich Grande Lum Larry Schooler

2:45 PM – 4:30 PM
Afternoon 90 Minute Sessions
Room: Red
Listen to me! Kids in Mediation: the Right to be Heard
María Eugenia Solé Maria Paola Felibert

Room: Maple
Balancing Professionalism and Volunteerism: Experiences of the Aga Khan Conciliation and Arbitration Board
Kamran Jivani Celina Shariff Shafiq Hemani

Room: Pecan
Model Standards of Conduct Working Group
Danial Raines and the Working Group
Room: Pin
Reframing: An Effective Organizational Conflict Approach to Assess/Intervene in Workplace Conflict
Neil Katz

Room: Elm
Conflict Coaching for High Conflict Co-Parents: Shared Spaces Pilot Project
Charlene Berquist Heather Blades

Room: Trinity 8
Workplace Mediation: Working within the Whole System
Tsipora Dimant

Room: Dogwood
Training Managers to Engage in Difficult Conversations to Change Behavior
Janet Schmidt Stephanie Stobbe Jerry Buckland Sandra Wiebe

Room: Trinity 7
Nonverbal Social Skills Deficits and Conflicts
Tricia Jones

Saturday, October 14, 2017
Room: Trinity Ballroom
8:30 AM – 9:30 AM Continental Breakfast
9:30 AM – 12:00 PM ACR Town Halls
Open Space Discussions – Several sessions on topics selected by participants.